



SOUTH ASIAN UNIVERSITY

(A University established by SAARC Nations)

Rajpur Road, Maidan Garhi, New Delhi – 110 068 India

Phone: +91 - 11 - 20862652 | +91 - 11 - 20862806 Website: www.sau.int

CORRIGENDUM-1

02 May 2024

RE: Request For Proposals on Comprehensive AMC of ICT Infrastructure at SAU (RFP NO. SAU/ICT/0602202401)

With reference to to the above mentioned RFP all prospective Bidders are hereby informed that the following changes may be noted:

1. Regarding item at serial number 22 in the financial bid format (Form 13) – FortiGate 500E License, 3 year Unified (UTM) Protection renewal. The renewal license shall be for a period of three years. In case the end of support lifecycle of the product prevents three year renewal by OEM, the license should be renewed up to the end of support date notified by OEM (viz. 15 July 2026) for the product. *Bidders must clearly specify the validity period of the subscription license being quoted.*
2. Regarding the Technical Evaluation Checklist (Form 9) to be submitted by bidders. The revised Form 9 below should be used which has been updated to be in sync with the Technical Qualification Criteria mentioned in Section 3.10.3 of the RFP.

Form 9 – Technical Evaluation Checklist

| S.No. | Criteria | Page No of Proof | Remarks |
|-------|--|------------------|---------|
| 1. | Average Services turnover during the last three financial years [for 2 crores 5 points to be given and each additional 1 crore of turnover will be given 2.5 points - maximum marks 12.5] | | |
| 2. | 27000 Certification ^(a) | | |
| 3. | Availability of 5 or more qualified resources ^(d) of each of the following types: EMC Storage Certified ; AIX Certified ; Ruckus Certified ; HP/CISCO Networking Certified ; RHCE ; Oracle DBA <ul style="list-style-type: none">• 3 points for each type of certification category for which 5 or more qualified resources are available• Resources must have been on the rolls of the company for more than six months and must have at least five years of relevant experience on the proposal due date | | |
| 4. | Authorized service partnership with any major hardware brand (HP / Ruckus / Lenovo / Dell / Apple, etc.) ^(a) (2 points for each | | |



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|-------|--|------------------|---------|
| | partnership subject to a maximum of 10 points) | | |
| 5. | Successfully executed at least one IT Services contract ^(b) of annual value \geq Rs. 25 lakhs in the last five years | | |
| 6. | Running IT services contract ^(b) of annual value \geq Rs. 50 lakhs with any prominent University/academic or research institution | | |
| 7. | Running IT services contract ^(b) of annual value \geq Rs. 50 lakhs with any other (non-academic) organization | | |
| 8. | Successfully executed at least one IT Services contract under a single purchase order having annual value of Rs. 1 Crore or more in last 5 years ^(b) | | |
| 9. | Bidder has their own Centralized Helpdesk / Network Operations Centre (NOC) ^(c) | | |
| 10. | Bidding company has been in existence and operating for 10 or more years. <ul style="list-style-type: none">• Provide company registration certificate and one relevant PO copy that is dated 10 or more years in the past from proposal due date. | | |

(a) Provide valid and current certificate copy (b) Include this in FORM 6; For scoring, contracts at S.Nos 5, 6, 7 should be different; same contract will be counted only once (c) Self-certify; SAU may ask for a site visit to verify claim (d) Include this in FORM 7

All other terms & conditions of the RFP will remain unchanged.

S/d
Assitant Director (ICT)



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